



OKLAHOMA ASSOCIATION OF HOMES AND SERVICES FOR THE AGING

*Dedicated to establishing the highest standards of excellence
for services to the aging in Oklahoma.*

October 12, 2007

Clint Maun
Maun-Lemke
8031 West Center Road, Suite 222
Omaha, Nebraska 68124

Dear Clint,

On behalf of the Oklahoma Association of Homes and Services for the Aging, I would like to thank you for your presentation at the "Preparing for the Future – Strategy, Staff, and Satisfaction" seminar held on October 4. We appreciate your commitment to furthering the education of those who serve the aging services profession.

The evaluations reflected many positive comments, including:

- The best I have heard and great usable ideas. Very instructive and entertaining, making relevant comments which are practical. Excellent speaker!
- He does such a great job of pin-pointing situations that need improvement as well as solutions and examples. His presentation is such a welcome relief from the pressures of everyday life. Laughter lets us see everything in a better perspective.
- Very important issues covered. Good points to consider and good training skills to share. His use of humor to teach is very effective. This was the best seminar I have attended.
- Excellent – Fantastic – Wow – Funny – Laughed until my head hurt and my nose ran from the tears streaming down my face – What a workout!

Your information will be a valuable tool as those in attendance strive to improve the quality of care and services for the residents in their facility.

Regards,
Mary Brinkley

MB/pk

Enclosure

Experience the Not-for-Profit Difference



National Association of Board of Examiners of Long Term Care Administrators

Participant Program Evaluation

Program title: Preparing for the Future – Strategy, Staff, and Satisfaction

NCERS approval #: 4102007-25740-6

Sponsoring Organization: The Oklahoma Association of Homes and Services for the Aging

Program date(s): October 4, 2007

Scale:
5=Excellent, as good as I've ever attended.
4=Good, meets high standards, would recommend to others
3=Satisfactory, acceptable but not outstanding
2=Poor, having at least one serious deficiency. Would not recommend.
1=Terrible, as bad as I've ever attended.

Rate the following aspects of the program:

- 4.7 Learning objectives and content material
- 4.8 Appropriateness of topic and content to long term care
- 4.8 Usefulness of the knowledge/skills acquired
- 4.9 Instructor's knowledge of materials/topic
- 4.9 Instructor's presentational skill
- 4.8 Overall rating

This program has been reviewed and approved by NAB NCERS. NCERS strives to approve only quality programs whose content can reasonably contribute to the professional development of long term care administrators. If you have any confidential comments concerning this program which you would like to make to NCERS administrators, please direct them by mail to the address below.
NAB, 1444 I Street NW, Ste. 700, Washington, DC 20005-2210